

Caritas &Du

Guide to volunteering



Question: I would like to help as a volunteer at Caritas. What do I need to do?

Answer: You can check our webpage:

<https://freiwillige.caritas-wien.at/>

There you will find a list named „Tätigkeitensuche“ („search for activity profiles“). Choose a specific activity profile and contact the person responsible.

What does it mean, „the person responsible“?

He or she is your supervisor.
We also call them Coordinators.

I visited the website, but I didn't find anything.

Please fill out our online questionnaire, at:
[https://freiwillige.caritas-wien.at/aktiv-werden/
erste-schritte/](https://freiwillige.caritas-wien.at/aktiv-werden/erste-schritte/)

Then we will invite you to an information session.

What happens at the information session?

We will tell you about Caritas and help you to find an appropriate activity profile. You will receive a copy of your activity profile to take home.

Why do I need an activity profile?

Because all of the important information is listed on it, for example contact information.

And then?

Then you will call the Coordinator and schedule a trial meeting.

Is it that easy? Then what?

Then you will visit the department („Einrichtung“) and get to know people there. Then you will decide if the activity is suitable for you.

And what happens if I like it?

Then you will tell your Coordinator that you like it and you will sign a Volunteer Agreement („**Freiwilligen-Vereinbarung**“). Then you are an official volunteer.

And if I don't like it?

Then contact us at:
01-259 20 49-2550 or
freiwillig@caritas-wien.at